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AFP external relationships policy

Metadata

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The Australian Federal Police (AFP) seeks to develop and maintain cooperative working relationships with its Australian and foreign clients, partners and stakeholders, and to enhance its engagement and relationships with the broader community. It relies on these relationships for the referral of business and the provision and exchange of intelligence, information and assistance through shared facilities, joint operations and advice.

All external relationships are managed in accordance with:

- [legislation](#)
- government policies
- Australian public interests
- [written agreements](#)
- [AFP values](#).

The AFP commitment to meeting stakeholder expectations is governed by the [Ministerial Direction](#), budget charter, government policies and non-binding or contractual written agreements. Wherever possible, the AFP will formalise its external relationships with written agreements and will actively review the quality and effectiveness of its performance under each agreement.

The AFP, corporately and through its individual employees, will respond promptly and effectively to the expectations of its clients, partners and stakeholders. It will also manage interagency expectations through regular, formal liaison and information exchange.

General service and performance levels for the community are stated in the [AFP Service Charter for the Australian Community](#) and AFP activity is reported in [AFP annual reports](#).

Where appropriate, the AFP will establish general principles for cooperation within a head agreement and will support each, as needed, with subordinate agreements on specific matters. Each key stakeholder relationship will be managed by a designated National Manager who will report to the AFP executive on issues affecting that relationship.

MJ Keelty
Commissioner
4 December 2008.