



Adelaide Airport

Station Protocol

Family Violence Incidents

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1. Security Classification of Instrument

This document is classified **For Official Use Only** and is intended for internal Australian Federal Police (AFP) use. Wider dissemination should be approved by the document owner or authorised by Commonwealth law.

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2. Acronyms

| | |
|---------------|---|
| AFP | Australian Federal Police |
| AOCC | AFP Operations Coordination Centre |
| AOR | Area of Responsibility |
| APC | Airport Police Commander |
| OAA | Operations Adelaide Airport |
| OIC | Officer In Charge |
| PROMIS | Police Real-time Online Management Information System |
| SAPOL | South Australia Police |

3. Definitions

Intervention Order means an order under Section 3 of the [Intervention Orders \(Prevention of Abuse\) Act 2009](#) (SA). The Act provides for intervention orders and associated problem gambling and tenancy orders in cases of domestic and non-domestic abuse; and for other purposes. This definition also includes an Interim Intervention Order.

Under Section 14 of the Act, 'firearm terms' may deal with the surrender of, disqualification or possession of firearms and/or firearms license as specified within an Intervention Order.

The Domestic Violence Act 1994 (SA) has been repealed.

4. Purpose

This Station Protocol provides guidance to AFP appointees on their requirements when responding to family violence (domestic abuse) incidents within the [AFP area of responsibility](#) (AOR) at the Adelaide Airport.

5. Introduction

Operations Adelaide Airport (OAA) members are responsible for policing all disturbances and incidents within the AOR in accordance with the [Memorandum of Understanding between Australian Federal Police and South Australia Police on Terms of Operations at Adelaide Airport](#) .

AFP appointees may be exposed to acts of violence which result in a requirement for AFP intervention and persons seeking an Intervention Order or persons wishing to make allegations of breaches of an Intervention Order.

OAA members do not have read / write access to South Australia Police (SAPOL) computer systems and are therefore unable to carry out all necessary actions to initiate or respond to all family violence (domestic abuse) issues.

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6. Handling Family Violence Matters

Family violence (domestic abuse) incidents are to be dealt with by AFP OAA members.

The [Memorandum of Understanding between Australian Federal Police and South Australia Police on Terms of Operations at Adelaide Airport](#), provides guidance to responsibility and response to incidents within Adelaide Airport.

On Airport

AFP appointees who become aware of disturbances or incidents at the Adelaide Airport, where an offence involves family violence or reported breaches of an Intervention Order, will:

- attend the incident scene and take action to de-escalate the issue and prevent a breach of the peace;
- investigate the incident thoroughly and take the necessary and appropriate action, the outcome of which may warrant an arrest, report or further investigation, depending on the circumstances of the particular incident;
- seriously consider, as part of any prosecution brief, the making of an application to a court for an Intervention Order order on behalf of the complainant; and
- ensure that the incident, together with any subsequent actions, is recorded in PROMIS.

Off Airport

The receipt of a complaint relating to a family violence incident which has occurred off airport will be referred to SAPOL for response and any subsequent investigation.

7. Intervention (Restraining) Orders

AFP appointees who are approached for assistance in obtaining an Intervention Order will apply the following guidelines.

High Risk Complainants

Where a complainant is seeking an Intervention Order and is, or appears to be, living in or at high risk of serious personal or family violence which is ongoing and likely to continue, the member will:

- arrange, through the AOCC, for the attendance of a SAPOL patrol to take carriage for the Intervention Order report;
- provide assistance and care to the complainant until such time as the attending SAPOL members take carriage of the matter; and
- report the incident and their subsequent actions on PROMIS.

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Low Risk Complainants

Where a complainant is seeking an Intervention Order and is not, or does not appear to be living in circumstances where there is a high likelihood of exposure to ongoing personal or family violence or where the contact is of a general nature seeking advice, the member will:

- provide advice to the complainant on the process to be followed in applying for an Intervention Order, in accordance with the [Intervention Orders \(Prevention of Abuse\) Act 2009](#) (SA)

s37(2)(b)

When investigating reports of family violence (domestic abuse), OAA members should either provide the victim with an 'Information for Victims of Crime' booklet or advise them to attend a SAPOL police station for advice on their victim's rights and possible compensation. Further information can be obtained at <http://www.voc.sa.gov.au>;

- refer the complainant to a police station nearest their place of residence, work or other convenient location where applications can be assessed (generally 24 hour police stations); and
- report the incident and their subsequent actions on PROMIS.

8. Instrument authorised by

This Station Protocol has been authorised by the APC, Adelaide Airport.

9. Further Advice/Direction

Further advice or direction in responding to family violence issues within South Australia should be sought through immediate supervisors in the first instance. Further information is available, during business hours, through the Sturt Family Violence Investigation Unit on (08) 82074801.

The following agencies can also help victims of Family Violence:

[Domestic Violence and Aboriginal Family Violence Gateway](#) (DVS) Phone 1800 800 098.

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This is the placement agency for women and children seeking emergency (shelter) accommodation during business hours. They also provide telephone counselling and short-term face-to-face counselling and referral for victims to police, legal services, housing and financial services in times of domestic violence-related crisis.

[Crisis Care](#) - Phone 131 611

Crisis Care provide crisis counselling and emergency accommodation placement outside normal business hours.

AFP appointees are reminded of their duty toward mandated notifications for circumstances where children are involved or exposed to abuse, pursuant to Sections 11 (1) & (2) of the [Children's Protection Act 1993](#) (SA). The Child Abuse Report Line number is 131 478.

For any Family Law matters in relation to Recovery Orders, Arrest Warrants and PACE Alerts please refer to [Aide Memoire on Family Law](#).

Any queries relevant to the content of this station protocol should be referred, in the first instance, to the OIC OAA, Adelaide Airport.

10. References

- [Family Law Resources](#)
- [Intervention Orders \(Prevention of Abuse\) Act 2009 \(SA\)](#)
- [Memorandum of Understanding between Australian Federal Police and South Australia Police on Terms of Operations at Adelaide Airport](#)
- <http://www.voc.sa.gov.au> (Victims of Crime website)

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